

# CONTENTS

Foreword	ix
Acknowledgments	xiii
Introduction	1
<b>1</b>	A Chance Encounter 9
<b>2</b>	Up the Mountainside 21
<b>3</b>	Something Old, Something New 30
<b>4</b>	The Corporate Windmill 46
<b>5</b>	The Frustration Grows 57
<b>6</b>	Teletypewriters for the Deaf, Inc. 79
<b>7</b>	Change Agents 95
<b>8</b>	The Modem War 116
<b>9</b>	Foreign Affairs 130
<b>10</b>	Revolutions 138
<b>11</b>	Bridges 154
<b>12</b>	Changing of the Guard 168
<b>13</b>	Legacy 182
Appendix: A Concise History of the TTY 197	
Notes	205
Bibliography	219
Index	231